

## HOW TO CONTACT EUROP ASSISTANCE

To request assistance and for the payment of medical expenses, you must call the following numbers:

**800.083.723 from Italy**

**+39. 02.58.24.59.42 from Italy or abroad.**

If you are unable to telephone, you may send:

- a fax to the number 02.58477203

or

- a notice to the email address: [sanitario@europassistance.it](mailto:sanitario@europassistance.it)

the Operations Centre of Europ Assistance is available to answer calls 24 hours a day, to intervene or indicate the most suitable procedures to best solve any type of problem, as well as authorise any expenses.

**IMPORTANT: do not do anything without first calling the Operations Centre**

**In order to provide the services/cover provided in the Policy, Europ Assistance must process your data and to this end, pursuant to Regulation (EU) 2016/679 on the protection of personal data, in the case of processing of data relating to health, it requires your consent. By contacting Europ Assistance, you freely give your consent to the processing of your personal data relating to your health as indicated in the privacy notice you received.**

For information on the Policy, you can call the Toll-Free Number 800-013529 from Italy, Mondays to Saturdays, excluding public holidays, from 8.00 to 20.00.



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